

Program Position:	Online Outreach Volunteer
Position Type:	Education
Position Summary / Responsibilities:	<p>Respond to real-time app users looking for information, support, or referrals on topics relating to sexual health, life as a gay, bisexual, queer, two-spirit man</p> <p>Communicate with program coordinator to ensure high quality user experience and track statistics</p> <p>Follow ARCH's online chat protocols</p> <p>Seek support as needed.</p>
Position requirements:	<ul style="list-style-type: none"> • Identifies as a gay, bisexual, queer, or two-spirit man • Comfortable engaging with discussions regarding a wide range of sexual practices and identities • Supportive, non-judgemental, and sex-positive attitudes • Personal awareness and emotional maturity. • Comfortable working in social and sexually-charged environments and discussing sexual information. • Strong active listening and written communication skills in the English language • Commitment to continued learning in terms of LGBTQ+- issues and sexual health education specific to STIs and HIV • Conscientious communication with supervisor
Training:	<p>Volunteers will shadow the staff member responsible for the program before beginning shifts on their own.</p> <p>The following training must be completed in-person or online: Harm Reduction; Sexual Health 101 – including STIs & HIV; Hepatitis C 101, Anti-Racism Anti-Oppression; Facilitating Online Outreach</p>
Time Commitment:	2-3 hour shifts every other week; 3+ month commitment ideal
Supervision:	Sarah Chown, Educator / 519.763.2255 x135 / education@archquelp.ca
Other:	<p>You may be triggered or encounter chat topics that challenge your boundaries. Training will address the possibility of these scenarios and provide strategies to prevent and respond to these scenarios as they emerge.</p> <p>Volunteers will be supported by the ARCH Educator in the form of regular check-ins and review of chat transcripts.</p>